

# **ONLINE GIVING**

Step-by-Step Guide for Members and Non-members

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# Your Online Giving Step-By-Step

### Member Contributions - Online Gifts

St. Paul's accepts online gifts through Realm; you can make a contribution or set up a recurring gift.

#### To contribute from your Realm profile page

- 1. Log into the site. <a href="https://onrealm.org/StPaulsRockCreek/SignIn">https://onrealm.org/StPaulsRockCreek/SignIn</a>
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. Click Give . If you don't see this button, contact the church office and let them know you want online giving.
- 5. Enter the amount you want to give, and then select the fund. To give to more than one fund at once, click **Give to an additional fund**.
- 6. Select a gift frequency and enter the appropriate date information.



#### **Useful Information**

During months that have less than 31 days, recurring gifts scheduled for the 31st of each month will process on the last day of the month.

- 7. Enter your payment information. If you have a saved payment method, you can use it or click **Add**New Payment Method to add another payment method.
- 8. Click Give.



#### **Completion of Gifts**

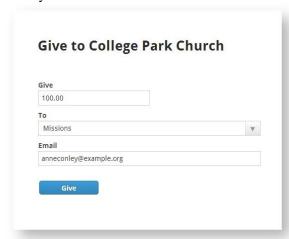
If you set up a recurring online gift, you will be sent an email when the end date has been reached.

#### To contribute from the Donate Link or QR Code

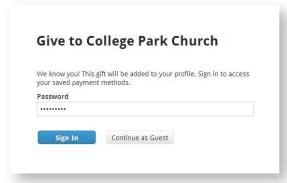
 Enter the link in a web browser or scan the QR code. https://onrealm.org/StPaulsRockCreek/Give/GLHOXNRDDI



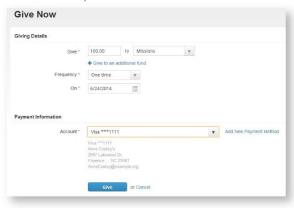
- 2. Enter your gift amount and select a fund unless these are preselected.
- 3. Enter your email address.



- 4. Click Give.
- 5. If the email address is one you've used to log in before, you can then enter your password, **Sign In**, and make your contribution from inside the site. Otherwise, click **Continue as Guest** (see below).



#### 6. When finished, click **Give**.



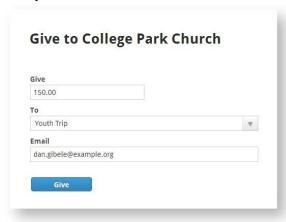
## **Guest (Non-member) Contributions – Online Gifts**

## To Contribute as a Guest (Non-Member)

 Enter the link in a web browser or scan the QR code. https://onrealm.org/StPaulsRockCreek/Give/GLHOXNRDDI

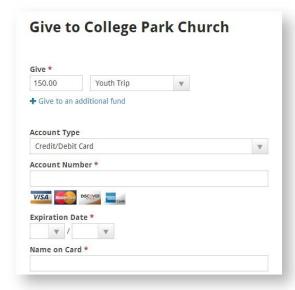


- 2. Enter your gift amount and select a fund unless these are preselected.
- 3. Enter your email address.



4. Click Give.

5. If the email address is not one you've used to log in before, you can now enter your account information and click **Give**.



#### **Contributions - Other Processes**

#### View gifts and giving history

To view your giving history:

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. To narrow the list of contributions, click , select limiting criteria, and click **Filter**.

To view your future gifts:

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select **My Profile**.
- 3. Click the **Giving** tab.
- 4. Click **Scheduled**.
- 5. To narrow the list of contributions, click , select limiting criteria, and click **Filter**.

#### Print your giving statement

To print your giving statement:

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. If necessary, filter your list of contributions (see above).
- 5. Click . Add a comment to the giving statement if necessary. The output is downloaded as a PDF file that can be opened from your browser.

To quickly print a copy of your giving statement:

During tax season, you can quickly print a copy of your giving statement:

- 1. Click your name in the upper right corner, and select My Profile.
- 2. Beneath your picture, click the **Contribution Statement** button.



## Cancel or change a recurring gift

#### To cancel or change a recurring gift

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. Click **Scheduled**.
- 5. Point to a line in the list, and click .
- 6. Select **Edit** to change the amount or frequency of your gift; select **Cancel** to stop it.

### Check for failed payments

#### To check for failed payments

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. Click **Scheduled**. If there are problems with your gifts, a related message displays onscreen.



#### **Recurring Payments**

If a recurring payment fails, an email is sent instead of displaying the onscreen message.

## **Pledges**

## To set up a pledge

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. Click Pledge, enter your pledge information, and save.



You will be sent an email once you meet your pledge.

#### To track your pledges

- 1. Log into the site.
- 2. Click your name in the upper right corner, and select My Profile.
- 3. Click the **Giving** tab.
- 4. If you have active pledges, they will display under your picture.

#### To print your pledge data

Follow the steps in the "To print your giving statement" section. Pledge information is included at the bottom of printed giving statements.